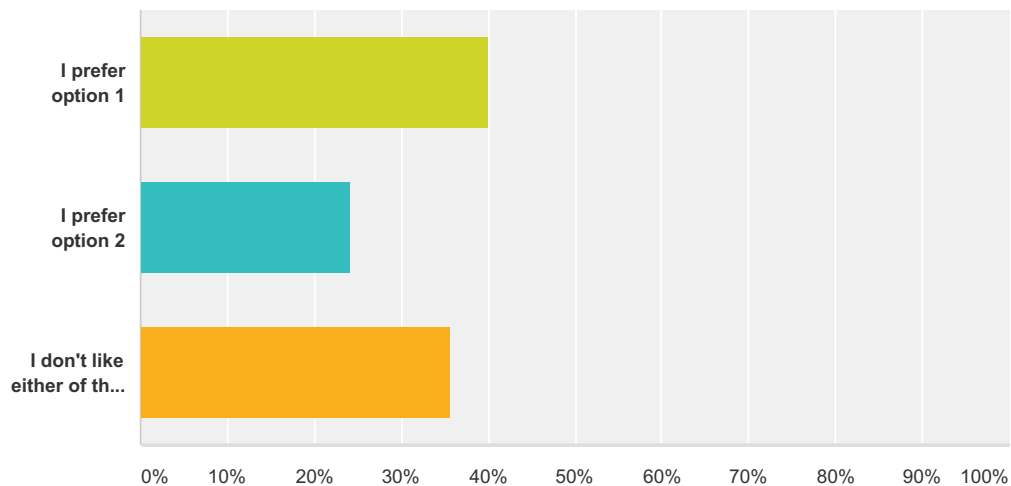


**Q1 Having read all the information provided (this should still be available on a separate tab), please let us know which is your preferred option from those being proposed. Option 1 - Management of the library and customer service point by a new provider within the Meres Day Centre  
Option 2 - Library and customer service point to stay under the management of Shropshire Council with reduced opening hours for the library**

Answered: 309 Skipped: 0



Answer Choices	Responses
I prefer option 1	40.13% 124
I prefer option 2	24.27% 75
I don't like either of these options and have an alternative one that still meets the savings detailed	35.60% 110
<b>Total</b>	<b>309</b>

#	Use this space to explain the reasons for your preferred choice or to detail an alternative option.	Date
1	Relocate to another council owned property, with good access for people, like myself, who live out of town, eg The Market Hall.	11/18/2015 11:32 AM
2	Make use of the existing building rent out the flats (6) above the existing library	11/17/2015 10:13 AM
3	I would prefer the library to stay where it is and not move to the meres Day Centre because I would like it to stay under Shropshire Council control. The staff would still be employed by you and would perhaps have flexibility to move to other libraries and there would also be scope in the future for more changes which would benefit the community.	11/17/2015 10:03 AM
4	Option 1 - The Meres Day Centre is in my opinion not a suitable venue for the Ellesmere library to be situated. The elderly residents and the children of Ellesmere would not get the full benefit if the decision was made for Meres Day Centre.	11/17/2015 10:00 AM

## Ellesmere library and customer service point

5	Option 2 - The reduced hours would mean that many numbers of the community would be excluded from the service. The final paragraph indicated that this is a tactical proposal which will simply delay closure until a later date. Option 3 - The building - Fullwood House should be taken over by another service provider with the assured provision that the library service will continue to operate at current levels for the people of Ellesmere.	11/17/2015 9:57 AM
6	Option 2 - do not want to see a reduction in hours for library. Option 3 - I believe there is space available in Fullwood House. This could be used to generate income. Look at other organisations besides the council to see if they could offer a better alternative and perhaps look at keeping Fullwood House open. Not keen on the idea of library being located on the outskirts of Ellesmere. Like it in area where it is.	11/17/2015 9:54 AM
7	Option 1 - If there is no viable possibility of Option 3. This option would seem to give the best possible way of maintaining and possibly (hopefully) extending the range of service Fullwood House currently offers. A vital resource for the community. Option 2 - Both the library service and the customer service provision are hugely important for all sections of the community and I would not wish to see any reduction in this way. Option 3 would be my preferred option if a viable partner organisation could be found if this proves impossible - option 1.	11/17/2015 9:50 AM
8	Not in favour of either option, but if these are the only two on offer would go for option 2. The Meres Centre option is further from the centre of town, therefore not ideal for the elderly and not ideal premises. Fullwood House could be expanded both as a library and as a community centre. In reality the savings only equate to the basic cost of one elected member.	11/16/2015 11:27 PM
9	Perhaps empty rooms could be rented to community groups	11/16/2015 4:45 PM
10	Rent the empty accommodation above the library to provide an income. Common sense!	11/16/2015 4:44 PM
11	Option 1 - I do not consider the site is appropriate, especially for the Children's library and for elderly people using the entrance off Trimpey Street alongside the entrance the surgery - heavy traffic and an accident waiting to happen. Also are we not going back to the 60's/70's when adults with learning difficulties were pushed into a back room! The savings are SMALL - less than 1 Shrops. cabinet member's expenses pa Option 2 - Ellesmere is growing fast - not everyone likes to buy 'cheap' books on line or read them on a Kindle! Librarians are professional, trained personnel and are a huge asset within our community. I am aware of tight budgets being imposed by SCC. HAVE is make better use of their money (sic) There is too much SECRECY and decisions being made behind CLOSED DOORS - what has happened to DEMOCRACY!!!!?? SHAME ON A TORY ADMINISTRATION	11/16/2015 4:43 PM
12	Option 1 - The building presently is of historical and local interest and has numerous facilities to engage the whole age groups from the area in private and joint activities. I don't feel the mere's Centre run privately is of interest to the local community Option 2 - Limited access at present fewer hours would not encourage young people to access all the facilities available in the community or further enhance literacy Option 3 - utilise the upstairs flats to generate income. Involve more volunteers for reading groups. Partner trained individuals with volunteers. Community childrens group and life long learners have more access to facilities to suit individual needs. Option 3 £8,300 is not a valid amount to close current facility the consultation will have cost more than that	11/16/2015 4:35 PM
13	Option 1 - if no decision has been made about the future of Fullwood house, why are you talking of moving/diminishing the library? Why haven't the upper storeys and actual /potential revenue therefrom been better utilised and said revenue diverted to supporting the library? The value of the reduced floor space depends on its configuration. At present the library is compact and elef contained the proposals for the day centre seem to split it up into several parts. Impractical . Option 2 - At a time when the town is rapidly expanding you should be looking to expand the library to provide the needs of a growing population and to benefit the community and the neighborhood feeling which the library does much to foster with its forward looking projects. At a time when the Government is concerned about standards of literacy, the Council should be encouraging use of library facilities not curtailing them. Decrease the opening hours would be the thin end of the wedge to provide a flimsy excuse to close the service all together. Option 3 - Leave it where it is and utilise the vacant floors more efficiently. Can someone else invest in Fullwood House, with the option of having the library as a long time, secure tenant. It strikes me that the Council who are paid by the community to look after its well being, need to reorganise their budgets. Stop wasting money on things which the community neither wants nor needs and manage essential services, such as the library, more imaginatively with an eye to the future, developing a community togetherness and the education/literacy of future generations. Get your priorities right.	11/16/2015 4:29 PM
14	Yes I agree with the move to the Meres Day Centre in principle, but it is very difficult to form an opinion when one does not know who or what 'The Provider@ refers to. It's like employing someone without first interviewing them	11/16/2015 4:28 PM

## Ellesmere library and customer service point

15	<p>Option 1 My daughter and I visit the children's section/room in the current library every week. She has enjoyed the lovely bright room/resources and beautifully displayed books - the selection of which is wide and varied. It is my understanding that if the library moves to the day centre there would be no separate room for childrens books. This would be a devastating loss to the children of Ellesmere. My daughter has also taken part in holiday activities organised by the library - summer reading challenge - and has just signed up to Chatterbooks. I have just told my daughter that the library may have to close and she's now sobbing her heart out - actions speak louder than words</p> <p>Option 2 The library is open too little at the moment (20.5) to reduce the existing hours by half would make it inaccessible</p> <p>Option 3 Lease out the empty flats above and put the revenue into the back into the library. Leave our well loved and used library as it is</p>	11/16/2015 4:26 PM
16	<p>Option 1 - This is poorly thought through proposal. There is little synergy between these projects and co-location will be a dis-incentive to library users, particularly children to use the library service. Option 2 - This proposal seems a cynical political ploy to close the library or to make remodeling in the existing building a poor option. The way this option is framed is the kind of thing that gives politics and the politicians concerned a bad name. Option 3 - A better solution would be to find a service provider who will utilise the whole building, perhaps letting flats on the first floor, whilst supporting the existing library provision within the building.</p>	11/16/2015 4:16 PM
17	It is important to maintain the library opening hours and facilities	11/16/2015 4:13 PM
18	Option 1 The library service at Fullwood House has proved very successful over past years. I would be sorry to see this sacrificed for a change which may or may not be so successful.	11/16/2015 4:05 PM
19	Let anyone who feels they can it open try	11/16/2015 4:02 PM
20	<p>Option 1 As there is a fully functioning and appropriately situated building already in use ie Fullwood House with sole usage on a library not a half library and has accommodation upstairs which the council wastes and fully ignores.</p> <p>Option 2 It is absolutely disgusting and abhorrent that a Philistine Council is even contemplating this. Discusting for the community and a pathetic provision for its elderly and children. The opposite should be the case MORE hours and a proper provision that is the heart of the community. Option 3 Though this is a foregone conclusion and has already been decided in the democratic style. The best option is to put libraries at the heart of council provision as in Cheshire - not a million miles away and SPEND more on the library so that it is a 21st century provision not something prior to Octavia Hill!! if the council contained people who read real books this may be considered. The cost is minimal compared to the hefty salaries paid to your chief executive and his ilk - get it sorted!!</p>	11/16/2015 4:01 PM
21	Option 1 savings seem minimal for what is being lost. Difficulty parking, mix up over facilities - residents or people using day center. Option 2 Stay open but not just 10 hours. too restrictive. Option 3 Option 2 could be extended, if upstairs was rented out to help cover costs to keep the 'status Quo' and continue the excellent facility and staff who work so well!	11/16/2015 3:52 PM
22	to option 2 I believe that with the reduction in services, it is inevitable that the facility will eventually decline and be lost.	11/16/2015 3:49 PM
23	to option 2 - This would provide a much poorer service and it would be on going for further cuts in the near future.	11/16/2015 3:48 PM
24	Option 1 I think that having the library in the day centre will be uncomfortable for the existing users and will upset them. Especially having children running around. Option 2 I think the opening hours should stay the same. Option 3 I think the Council should rent out the flats above the library to fund the library.	11/16/2015 3:46 PM
25	Option 2 - Reduced hours and hard for people to get to library. One-to-one Customer service point is needed by older generation who do not like phone consultations. The thin end of the wedge - there is an implicit likelihood that the library will close (in Ellesmere).	11/16/2015 3:43 PM
26	I would like to see the library to continue as it is. Money could be saved by 1 reducing the ever growing amount of unnecessary signage 2 Cessation of verge cutting apart from where strictly called for most is not. 3 You might also suggest to Central Government that there is always enough money - think nuclear weapons - think baling out of banks etc etc.	11/16/2015 3:37 PM
27	IT IS NOT A GOOD THING TO MOVE THE LIBRARY. HOWEVER I AM NOT SURE OFF THE MERE'S DAY CENTRE IS A GOOD PLACE TO USE. WILL THE HOURS REMAIN THE SAME AS THEY ARE NOW IF THEY MOVE IN. HAS ANY ONE LOOKED IN TO USING THE OLD RAILWAY STATION IF FULLWOODS WOULD LEASE THIS TO A COMMUNITY RUN LIBRARY - THIS IS MY THIRD IDEA.	11/16/2015 3:35 PM
28	As Council tax/rate payers of 40 years one of the very few areas of council expenditure to which we do not begrudge contributing are library services. The cost of running the library at less than £1 per visit is well spent! Asking us to agree to a 'New Operator' arrived at in all probability, by Dutch Auction is not satisfactory. Finally we do not appreciate the sense of manipulation created by the threats of further cuts implicated in option 2.	11/16/2015 3:33 PM
29	This is a retrograde step and the money could be saved in different ways - i.e. the letting of the accommodation that is now empty above the library would be one way! there is no mention of a separate room for children. Option 2 Councils have run libraries for years and very often this kind of change is hardly one for the better of customers! or the staff working there.	11/16/2015 3:13 PM

## Ellesmere library and customer service point

30	Option 1 It is a positive idea and the Day Centre are behind it. It could work. Option 2 There are 6 bedsits upstairs. If these were converted into 3 1 bed flats there would be an income of £400 per month per flat = £13,400 per year. This is half the current cost. I suggest sending out a DIY SOS to help convert them. People will volunteer, skills and paint etc. This seems the best option. We have few services in this town - we really do not need to lose more. Option 3 Mobile library to add to the services. Could be the extra days. Coffee shop - cakes sold to help pay.	11/16/2015 3:08 PM
31	Option 1 Ellesmere is a growing town more and better facilities are required not less. The costs involved in relocation would be considerable making the proposed savings seem rather unrealistic to me Option 2 1. The Meres day centre is not a suitable site for the library considering all the other uses already on site 2. Insufficient parking 3. Proposed restricted hours unable to sustain the level of services required by a modern community that is currently growing Option 3 The present building is I understand Grade 2 listed. Therefore, the fabric must be maintained. the ground floor should be used as a library and community hub. Local interest eg school, businesses should be sent for a viable long term future for the building producing a proper income therefore securing the long term services for the people of Ellesmere and the surrounding area. I believe grants would be available	11/16/2015 3:05 PM
32	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility.	11/16/2015 3:00 PM
33	Option 1 - - computer room by bathroom? not very good! -what will the costs be to modify and upgrade D.C ? - opportunity for longer opening hours in future - just a political aspiration and no less applicable to existing! -leave community hubs etc to the locals! -new operator for services - another layer of profits management and from what I know, bad news for employees -potentially secure the future? another aspiration? ESIAA - I am disabled, no free parking, 200 yards or so to walk, at least 4 steps 2 kerbs, very busy road junction. I don't go to DC now -contact subject to regular review - down as well as up? -there already is seems to be! a a phone and computer. Non- Almost - Specific points -Council to be a "commissioning organisation" is a cop-out, i.e. not us guv! This is a statutory requirement on Councils !! -Collated, analysed, considered sounds rather spin-doctorish ..by whom? the council, a cabinet member, or just by officers? -The Newsagent changed hands several years ago - just how in touch are you?? - Education - schools and libraries - was the making of this country, we're definitely on the way down now. -localism is the aim of the ev. to fragment and destroy. -whats a sustainable library?? it must surely be a downpayment on the future? -at various contradictory points you mention maintaining current services, almost plg and access to more!! Option 2 -CSD useage down - is this due to lack of privacy?? -reduced hours - chicken feed savings, Friday night beer money to the councils upper echelons! -It will cost a lot to make all the changes at DC, why not spend the money doing up the Fullwood flats and renting them? Option 3 -I believe that the building nearby once used by 'Space' CC property - why not use that, move your planners upstairs? or?and use the flats above, get some rent in? -as option 2 if flats are viable for "Buy to let" then you can't lose. You've no mortgage to pay! -All this is basically "lose Fullwood House" whether they - we- like it or not. That is wrong in my view, spend some D.C. potential expenditure here. on flats, and all can only be better.	11/16/2015 2:58 PM
34	Retain the existing building, staff and opening hours Utilise the upstairs apartments to finance the facility	11/16/2015 2:57 PM
35	Option 1 it will cost money to make the Meres Day Centre viable, therefore the savings would be spent not saved. All facilities exist. More population, Ellesmere is growing. The library footfall is growing. This facility, situation etc is perfect. Basic need and requirement is to read. Option 2 - the library does not need a reduction in opening hours. The saving of £8,830/per annum is minimal when considered against the benefit. All aspects of the building need to be looked at where an extra income can be sought. All facilities within the town need support to give it a future and reading is a basic requirement for all to lead a fulfilled life.	11/16/2015 2:55 PM
36	Option 3 I would prefer it if the above accommodation could be used. Therefore making the Library still serviceable to the community	11/16/2015 2:49 PM
37	Retain the existing building and staff, keeping the same opening hours. Utilise the upstairs apartments to finance the facility	11/16/2015 2:46 PM
38	Retain the existing building with the wonderful existing staff and utilise the accommodation upstairs to finance the building	11/16/2015 2:45 PM
39	I feel that the current building - which is ideal for the purpose - should be retained, with upstairs being re-allocated Moving the library to the Day Centre is only being guaranteed for 3 years which means the whole process will have to be undergone. Once the library building is lost, it will never be recovered.	11/16/2015 2:43 PM
40	Retain the existing building and staff with no reduction in opening hours. Utilise the upstairs apartments to finance the facility	11/16/2015 2:40 PM
41	Retain existing hours and staff within the library building and possible utilise upstairs area to make it financially viable	11/16/2015 2:39 PM
42	Option 1 I do not think the Mere Day Centre is a suitable venue and I would not like to visit this venue Option 3 looking to utilise the building to its maximum potential and for other uses and funds used to support the library together with any local groups willing to contribute also	11/16/2015 2:37 PM

## Ellesmere library and customer service point

43	Option 1 - New provider - privatisation which always costs more. This option and converting flats for use for an income. Moving anywhere will cost more than staying put and if done in non owned buildings will be lost in time. Option 2 - Parking problems cost - surgery, nursing home and day centre already have trouble. Deliveries need to be made adding another big vehicle to maneuver. Problem with spread out rooms with space between used by library visitors and day centre users (have less space) - privacy issue for people having a bath between the computers and cupboard/office? The work to make it a bit more suitable would be considerably and better spent on Fullwood House - far more suitable and more likely to be financially viable. Vulnerable day centre users could be at risk from "people" wandering into the library and computers could be at risk from curious day care users. Option 3 - "Space Building" owned by Council recently made into planning office - very nice for those working there. This building would be ideal for a library, planners could be upstairs. Scope for making flats above for income. What is happening to Nat West Building, soon to be vacated? Stay at Fullwood House. Do up flats above with money available for codging the day centre together, perhaps a loan. Then you have an asset? 4 flats to sell £100,000 each to invest to to rent £600 or so per month and x4 £28,800 a year, surely enough to run a library at least the present hours. Hours cost little, heating etc costs the same for 1 hour opening as a whole week. Do you want to go back to 1800's when people who could read were few? Would you train to be a librarian now?! Change costs.	11/16/2015 2:35 PM
44	Why not consider refurbishing and letting the flats above the library thus bringing in a income and providing homes which are much needed and thus keeping our library in situ	11/16/2015 2:34 PM
45	Library to remain in existing building with same opening hours and staff	11/16/2015 2:34 PM
46	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility	11/16/2015 2:32 PM
47	Option 2 because the Fulwood House is an asset to the community and should be kept and utilised to allow library to remain open there as now. Please use your imagination and do not let this asset go Keep Fulwood House and reorganise its use better, including library possible rented apartments?	11/16/2015 2:30 PM
48	The library must stay as a Council service in the existing building. Hours might be reduced with a view to restoring them at a later date. The library staff do an excellent job and this is one of the few places where people in the community can come together- it is part of CIVIL SOCIETY and we lose it at our peril	11/16/2015 2:26 PM
49	I understand there is a possibility to utilise the flats above the library to provide rental income to keep the library services within the existing building and also to retain the current range of services and opening hours It is a scandal that flats in Council ownership are not being used when we have such a long waiting list for housing in this area The other two options are not sustainable. reducing the opening hours so markedly will mean that the library will be rendered unfit for purpose. Moving to the Meres Day Centre is unlikely to generate the anticipated savings. Also while the floor space might be similar the wall space is greatly reduced!	11/16/2015 2:23 PM
50	I believe there is another option which will retain the present building and staff financed by the money generated by utilising the upper floor of the library possibly for renting out as housing. It is very important to retain the excellent local facilities the library provides	11/16/2015 2:16 PM
51	The public library service in Ellesmere is an invaluable service which is available to all ages in the community. As such a reduction or loss of service affects a very wide range of people. Libraries are socially inclusive, supporting formal and informal education as well as providing a community hub within the town. It is extremely short-sighted to allow this important provision to with on the vine. AS the present library building is owned by Shropshire Council it should look to utilising the top floor flats to create a revenue stream to enable funding to the library in it's present form i.e. without staff numbers or opening hours reductions. This would ensure for greater sustainability for the future. I believe there has already been interest expressed from a housing association been to pursue the flat option.	11/16/2015 2:14 PM
52	Supplement income or stands in library itself	11/16/2015 2:13 PM
53	Don't want further cuts to librarian hours. But in essence my option 3 is option 2 plus keep the library service in the current building funding the extra librarian hours through fund raising and money's raised from renting out the flats upstairs. use volunteers to upgrade flats and manage them. Use volunteers to increase library opening hours and services including ICT and literacy classes.	11/16/2015 2:05 PM
54	With the proposed building expansion in the future more facilities are required not less once the assets have been disposed of you never re-acquire them again. I propose utilisation of the area taken already in the existing building. the rent from two flats if let will hopefully keep the area maintained for the future of Ellesmere residents as a whole.	11/16/2015 2:01 PM
55	Would prefer the opening hours to remain the same.	11/16/2015 1:55 PM
56	Keep the library as it is. Also the same activities. Utilise the whole building more efficiently.	11/16/2015 1:51 PM
57	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility.	11/16/2015 1:50 PM
58	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility.	11/16/2015 1:49 PM
59	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility.	11/16/2015 1:47 PM

## Ellesmere library and customer service point

60	Why not combine the children's library service with the library at Ellesmere Primary school using the Sure Start Children's Centre? It is an underused building that is empty half the week. This would then give more room for the library at another location, if it has to be moved. The savings made are so small that it is immoral to be reducing our library in this way. Shame on you Shropshire Council. You should be making more effort to look at other options not expecting the public to come up with the answers.	11/16/2015 1:46 PM
61	I do not agree with such a severe reduction of opening hours and the loss of services to this community. It seems obvious to me that this spells "the beginning of the end" for the library service which is an essential facility in such a rural community. The young people growing up in this area deserve more consideration from Council Officers. The amount of money that would be saved is paltry - surely a means of retaining this service can be found? There are facilities at Fulwood House which could be utilised to provide an income. There are apartments above the library which could be rented out to provide future income for the foreseeable future. There is also a separate facility at the rear of the building which could be rented out to organisations for surgeries etc. There is a considerable feeling in the town that this building should be retained for the community. Many local volunteers would come forward to offer their time to ensure that the library continues to function for the benefit of all. A charitable trust could be the way forward and there are precedents for this.	11/16/2015 1:43 PM
62	Apartments above the library should be renovated and the income from these could then be used to retain the current library and its current opening hours.	11/16/2015 1:33 PM
63	It would be a backward step to lose the facilities and enthusiasm that we have at present. I realise that finance will always be a worry, but surely the rooms which are above the present library could be put to constructive use to provide funds. Maybe they could be used for consultation, office work, advisory services, charities, education work - anything that will make use of the premises and provide some finance support for the library here.	11/16/2015 1:32 PM
64	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility.	11/16/2015 1:23 PM
65	Constructive use of the spaces above the library (being rented out as private accommodation or offices, studios etc) to make the library self funding. I'm in the library as I write and it is full of people using the computers and reading - this needs to continue!!!	11/16/2015 1:21 PM
66	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility.	11/16/2015 1:19 PM
67	Using the income from upstairs apartments, to fund the library running costs.	11/16/2015 1:17 PM
68	Renting the apartments out in the library building to create revenue.	11/16/2015 1:15 PM
69	To keep the library as it is and to use income from upstairs flats to rent out, to finance the library	11/16/2015 1:14 PM
70	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility	11/16/2015 1:12 PM
71	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility.	11/16/2015 1:10 PM
72	What about getting revenues from the council owned flats on the floor above the library? This could offset the current running costs of the library and make it "self sufficient". Ellesmere needs a big enough library for the elderly and other users.	11/16/2015 1:08 PM
73	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility.	11/16/2015 1:05 PM
74	Retain the existing building, staff and opening hours. Utilise the upstairs apartments to finance the facility.	11/16/2015 1:03 PM
75	I want the library to be at the Meres Day Centre because if an elderly person wants a book, they can go downstairs or across the corridor to get a book.	11/16/2015 8:49 AM
76	because I do not use the library	11/16/2015 8:49 AM
77	Because its time.	11/16/2015 8:48 AM
78	because its time someone else took over the library	11/16/2015 8:47 AM
79	the library could have multiple fundraisers	11/16/2015 8:45 AM
80	It is important that we maintain a library within the local community that is open for a good number of hours each week so that as many people as possible are able to use the service. As a part-time working parent, we need the service to be open over various days so that our family and others can make use of the facility and most importantly develop our children's love of books which is so important for their on-going development.	11/15/2015 8:41 PM
81	I feel very strongly that the library and the customer service point should stay in the current building and that savings should be made by using the six bed-sits that have been empty for a number of years. The rents from these bed-sits could soon make the savings for the library and the customer service point. I must stress the vital importance of a library in Ellesmere. It is used by children and parents from the Town and rural areas as well as people of all ages. Shropshire Council must take this into account when making these decisions which will deeply affect all ages.	11/15/2015 3:15 PM

## Ellesmere library and customer service point

82	If there has to be a change Option 1 appears to be the lesser of other evils	11/14/2015 12:59 PM
83	The present library is far too small for a town the size of Ellesmere I order to caterogize the the books to normal library stadards twice the floor space is necessary and adequate car parking is essential. The meres day care centre is totally iadequate for use as a library . Ellesmere rate payers are mostly over retirement age and the library is a necessity for many of them and indeed they get very little for their rates Now is the time to address and improve the library not reduce the library. I am sure there are many sites around the wharf area that could be utilised/adapted. A library is an essential part of community life you can't run it on the cheap!!	11/14/2015 9:14 AM
84	Get rid of the Tories	11/14/2015 8:45 AM
85	Even though the library would be open less hours in its current location, I just feel the actual building is far more suitable. The library has always been in its current building. I am 46 years old and lived in Ellesmere all of my life, so above all it is a piece of my happy childhood memories & I believe it should remain where it is.	11/14/2015 6:18 AM
86	I feel this acceptable under the circumstances but I am very concerned for the future of our Library despite the rosy forecast for its future in the Day Care Centre. Books are the very essence of learning. I feel we have been offered a fait accompli with reference to the proposals on offer.	11/13/2015 6:56 PM
87	I think it would be better at the day centre as it is closer to the local primary school. There will also be more people involved and it will maintain the same hours so the children won't miss out.	11/13/2015 3:07 PM
88	because it is a bigger space and there will be more hours. and you might get the twice of people coming and old people would get more people interesting. and more people can learn to read and have fun reading.	11/13/2015 3:07 PM
89	We choose option 2 because it would not be fair on the elderly and it won't be as nice to be there as it is in a elderly centre.	11/13/2015 3:07 PM
90	i prefer option one because if you go to the day center you get less tax on the building. you could get more books for the library.	11/13/2015 3:05 PM
91	So they can use the space in the Meres day care centre and have the same amount of hours they always have.	11/13/2015 3:03 PM
92	Because it'll be a bigger place and the older people might get involved.	11/13/2015 3:02 PM
93	Because people know were they are going .	11/13/2015 3:01 PM
94	Dear sir I don't think any of the options are acceptable, in any civilised society we should be providing better public services not reducing them.In support of this I would like to quote our Prime Minister who only this week said that proposals for cuts to elderly day centres, libraries and museums were very disappointing and suggested that the Council should look elsewhere to make cuts and suggested that you should be looking at the back office to make the cuts. This was proposals that were being made regarding the Conservative local council in his constituency in Oxfordshire. I would suggest that what is good for Oxfordshire should also apply to Shropshire and you should take the prime ministers advice and go back to the drawing board with these proposals and take a fresh look at these options. I also recently wrote to our local MP Rt Hon Owen Patterson on this subject and he responded by saying that he agreed that libraries provide a vital public service for the community.He also pointed out that library authorities in England have a statutory duty to provide a comprehensive and efficient library service for their local area under the Libraries and Museums Act 1964,I think to go ahead with any of your proposals would be contrary to this act. Regards Mr G Ford	11/13/2015 2:59 PM
95	Because it might affect one of the rooms in the day centre if it moves	11/13/2015 2:55 PM
96	It will be open more	11/13/2015 2:54 PM
97	Because it will cost less	11/13/2015 2:53 PM
98	It will cost less	11/13/2015 2:53 PM
99	Because it has bigger car park	11/13/2015 2:51 PM
100	Because my house is right behind the meres day centre and it will be open same hours	11/13/2015 2:49 PM
101	Because it is a nice place	11/13/2015 2:48 PM
102	Because it easier to know about it	11/13/2015 2:48 PM
103	Better place and can keep it open more	11/13/2015 2:47 PM
104	Because it is a bigger space	11/13/2015 2:46 PM
105	Then i could get more people as it is a bigger library	11/13/2015 2:45 PM
106	Open for the same amount of time	11/13/2015 2:45 PM
107	So they can save money and then they move back into the old one.	11/13/2015 2:44 PM

## Ellesmere library and customer service point

108	Because it can be open for the same hours	11/13/2015 2:44 PM
109	Because if you didn't move the library it would be open for less hours and you wouldn't get more as many people.	11/13/2015 2:43 PM
110	Because it could be open for the same amount of time, and people could still keep on going to get books	11/13/2015 2:42 PM
111	Because it will be open for more hours	11/13/2015 2:42 PM
112	If they move it they would have to restock loads of books and children can go	11/13/2015 2:40 PM
113	So it will be easier to remember where it is	11/13/2015 2:40 PM
114	Because if it was moved there wouldn't be alot of space for people in the day centre	11/13/2015 2:39 PM
115	Because there is more space	11/13/2015 2:38 PM
116	more people can go there and it is opportunity for them to read more books	11/13/2015 2:37 PM
117	So it can be open for more hours and people can go at different times and can be open later.	11/13/2015 2:36 PM
118	They could have it open less hours for certain weeks and leave it open full time other weeks.	11/13/2015 2:34 PM
119	So it can stay open the same amount of hours.	11/13/2015 2:32 PM
120	Keep it open the same amount of time	11/13/2015 2:27 PM
121	So they can keep it open for the same amount of hours	11/13/2015 2:26 PM
122	So it can be open for the same hours and cost less money.	11/13/2015 2:25 PM
123	So it can stay open the same amount of hours. It is also closer to the old people so they can visit the library while they are there.	11/13/2015 2:24 PM
124	Because then it will be open for more hours	11/13/2015 2:22 PM
125	If it moves to the day centre, children will go to the library and disturb the people that are there.	11/13/2015 2:21 PM
126	Some children like to go to the library after school, but if they reduce the hours they wouldn't be able.	11/13/2015 2:20 PM
127	It is good where it is but 10 hours a week isn't open enough	11/13/2015 2:19 PM
128	there will be more space and the people in the day care centre might be upset about noise	11/13/2015 2:18 PM
129	Because you might be able to fit more books into less space	11/13/2015 2:16 PM
130	So i can visit it for the same amount of hours.	11/13/2015 2:14 PM
131	Because it would make it more up to date, more people would come and visit it.	11/13/2015 2:14 PM
132	So it is open for more time.	11/13/2015 2:12 PM
133	Because people know where it is.	11/13/2015 2:10 PM
134	At the moment the flats aren't being used. Why not?	11/13/2015 2:08 PM
135	Try sell the flats that are above the library, to make money to keep the library open.	11/13/2015 2:07 PM
136	Because then the library will be open for the same amount of hours.	11/13/2015 2:06 PM
137	It would be confusing to people if it gets moved.	11/13/2015 2:05 PM
138	Because it will be disruptive for the day centre.	11/13/2015 2:03 PM
139	Close the library for a few weeks, and then raise money to keep the library where it is and be kept open. Raise money by doing cake sales.	11/13/2015 2:00 PM
140	The Library will be open for more hours.	11/13/2015 9:37 AM
141	The current library building, owned by the council, has not had its income-generating potential realised for several years. All efforts should be directed at finding individuals or a consortium, or a combination of both, prepared to take on the financial responsibility for the refurbishment of the flats and the library, a group with a social conscience. It is not acceptable that Shropshire Council should sell the building to some buy-to-let landlord with no concern for anything other than his/her own profit. The Ellesmere area is desperately short of landowners and other people with means who believe they have some sort of social responsibility for the well-being of the less well off. If such a consortium as I have outlined is willing to step forward, it should be welcomed with open arms. It is too easy to subscribe to the austerity of Victorian times without accepting that other Victorian value of the social responsibility expected of the well-off.	11/12/2015 3:12 PM



## Ellesmere library and customer service point

142	The library is already in a great place - there is plenty of room to browse a place for the kids to play (keep them entertained) whilst choose books !! I don't see the need to move it !!	11/12/2015 2:40 PM
143	I think to lose a libraries hours is dangerous! It needs to accessible for all in the town and surrounding areas therefore retaining the current hours. It should stay under the management of Shropshire County Council and retain the current staff who are exceptional. If it wasn't for the library I would possibly be dyslexic and not have had the opportunities given to me simply by having the library. I was a child brought up in a household on benefits. There certainly wasn't any money for such "luxuries" as books. That library saved my life and the staff are fantastic. What a great community hub it is too. I currently live in Manchester and have spent most of my adult life in London but I have and do return to Shropshire and I do still possess my library card and use the library for research. Moving this to the private sector is a sham.	11/12/2015 2:06 PM
144	My view is the library should remain in the councils hands, it's a vital public service and to downgrade it is taking several steps backwards, is this as a society have come to? Knowing the price of everything and the value of nothing. Maybe more use could be made of volunteers during these draconian cuts. My own view is that a library's main function is to provide reading material and information, if anything should be cut, I suggest getting rid of computers as they are secondary in importance. Maybe the opening hours could be altered in order that the greatest numbers have the chance of using the excellent service library's facilities , by this I mean taking into account of those working all day and can't always make use of what's available	11/12/2015 11:44 AM
145	The reason I choose option 1 is because as it currently stands I don't think the library is open enough therefore reducing it to only 10 hours would be even worse I have 3 young children and have just started started using the library and hope that my children have plenty of opportunity to also do so and I don't feel that would happen if the hours were to reduce	11/12/2015 10:39 AM
146	The problem with ellesmere library is the already reduced opening hours...I do not use the library with my children because on the days I have them, the library is closed! How about redicing the size of the 'book library' (times are changing and there are fewer people using this facility) increasing revenue by putting on courses...languages, IT, crafts etc for both adults and children. Not everyone has the time and means to travel to Oswestry for these things.	11/12/2015 10:09 AM
147	I don't want a reduction in hours. I like the sound of a 'community hub' abd what it could offer.	11/12/2015 9:42 AM
148	Not happy with either option, but don't have an alternative so my choice boils down to opening hours. I would much prefer it if the library stayed where it was, with decent opening hours, one reason I don't really use it any more is because the opening hours were not compatible with my work life, so the idea of 10 hours is just not practical. I think there may be a stigma and confusion attached to housing it in a building that serves a completely different purpose.	11/12/2015 9:15 AM
149	This is an important piece of the town and history of it, another piece lost! I visited weekly as a child as have my children now. I think there has to be a way to find a new management or as a last choice for reduced opening hours. I think if the library got relocated to the mere it would be the end for the library, as we know there isn't the space there!	11/12/2015 9:13 AM
150	I think this is the most viable option for the library to stay open and to maintain its current opening times.	11/12/2015 7:22 AM
151	I would prefer the library to open with at least the same number of hours as currently.	11/11/2015 8:03 PM
152	The hope for growth of the library and customer service can only lie with a new provider.	11/11/2015 7:31 PM
153	I prefer option 1, only because there is very little opportunity for improvement of Library provision in option 2, i.e. option 1 is the best of two poor options. I am not convinced that a movement to the Meres Day Centre/Community Nursing Home building, which stands at a bad junction in the town, would be successful, and the following points should be addressed: 1. Parking, access and movement of vehicles on this piece of ground, is extremely difficult. At the end where the Library would be situated, access and parking is required for ambulances, staff, residents, visitors, deliveries, and collections (refuse, medical equipment etc). The entrance from Trimpey Street also serves the Surgery, and vehicles attending Surgery and Dispensary constantly use the area in front of the Meres Day Centre/Community Nursing Home for turning and temporary parking. With increased footfall resulting from repositioning the Library, this area will become even more chaotic and dangerous. 2. 'It is proposed to create a new footpath from the Meres Day Centre onto the corner of Trimpey Road to provide improved pedestrian access' A flower garden and patio already exist on this corner of the ground in front of the Meres Day Centre. This garden was created to provide an opportunity for residents of the Community Nursing Home, who are often confined by extremely poor personal mobility, to get out in the sunlight and fresh air. It is to be hoped that the garden would be retained.	11/11/2015 2:54 PM

## Ellesmere library and customer service point

154	<p>This paper is a contribution to the ongoing discussion re the future location of Ellesmere Library Introduction It is significant that Ellesmere Library, Fullwood House provides a valuable community service at the very reasonable cost, £25,000 per annum approx -the near equivalent to a young teacher's annual salary! Ellesmere's library service records indicate the wide ranging and regular use of the town library for recreational, academic study and other services: users from young to elderly people, women and men. The Council and library staff are to be congratulated on maintaining the excellent service at such a small cost. Clearly the library serves the community as an excellent educational resource, information centre and leisure facility, free and open to all and used by many - it is outstanding value for money. The future of the library The Council, following its decision to save money, has identified three options for the library's future: Option 1, moving the library to the ground floor of the Ellesmere Community Nursing Home and sharing this accommodation with day centre visitors and adults with learning disabilities Option 2, The library to remain at Fullwood House with the likelihood of opening hours being reduced to ten hours a week. Option 3, Community members invited to make other recommendations for the library's future Shropshire Council elected members and officers favour the first option. It is significant that any 'social enterprise' organisation taking control of the Option 1 model would be required to meet the running costs incurred in managing the three interest groups i.e the library, day centre visitors and those with learning disabilities. Principal costs to be met include, staffing, rent, equipment, utility costs, training. It is suggested that to attract a wide range of potential users the new community provision centre should include the following well planned, designed and equipped facilities: reception area small local history centre library toilets community and general purpose meeting room coffee shop customer service point computer development centre Reflections on Option 1 Option 1 includes facilities and space to cater not only the needs of the library, together it is hoped, with suggested ancillary accommodation, but also day centre visitors and adults with learning disabilities. This appears to be an obvious option. It creates a comprehensive and inclusive social community provision, an attractive community based facility and, well managed, a sound financial enterprise for the council or any social enterprise organisation undertaking overall responsibility for a new community based library. Some community members support the principle of the three aspects, i. e library, day care centre and centre for adults with learning disabilities existing in immediate proximity to each other. It is argued that it is an inclusive arrangement; disadvantaged community members are not isolated and opportunities for volunteer helpers to expand their range of influence are enhanced. HOWEVER THERE ARE MANY COMMUNITY MEMBERS WHO DISAGREE. THEY BELIEVE THAT TO ADOPT OPTION 1 COULD RESULT, BECAUSE OF LIMITED SPACE, IN FAILURE TO ACHIEVE THE BEST FOR THE LIBRARY, DAY CARE CENTRE OR THE CENTRE FOR ADULTS WITH LEARNING DIFFICULTIES, EACH HAVING DISCRETE AND SPECIALIST NEEDS. The wishes of Shropshire Council members and officers seeking to achieve best value of all are commendable. However there is high interest and heartfelt concern by members of the public, demonstrated through well attended public meetings and much informal discussion between local people. The public's enthusiasm and commitment to securing the best future for the library indicates the strength of feeling throughout the area and the passion and determination for the council to reach a decision that is right for all. It would have been helpful if the following information could have been published and attached to the consultation sheets: 1, a draft option 1 plan showing the configuration of ground floor areas to be used by the three user groups including artist images of group at work and recreation 2, an indication of anticipated numbers of users of each service at normal and busy times. 3, a statement written by an appropriate authoritative person indicating the needs of each user group and ways in which groups might interact to the mutual benefit of all. Such information would have assisted community members to make safe, secure and better informed decisions about which option to recommend</p>	11/10/2015 3:30 PM
155	<p>Option 1 - relying on volunteers will result in a gradual degeneration (sic) of the library services such as council information and internet services. I am not confident that the Council will be able to dispose of Fullwood House profitably. Option 2 - *The library should continue on its present site BUT with increased funding and hours. * Professional librarians are necessary for library services. * Internet connections must be available to ALL people in the county, as more services are ONLY provided on-line Option 3 The Council should adopt more efficient ways of providing ALL services</p>	11/10/2015 2:46 PM
156	<p>Option 1 that Shropshire Council meets its PLMA duty in full The Library hours be maintained as a minimum service</p>	11/10/2015 2:40 PM
157	<p>Option 1 After reading the proposal put forward by Shropshire Council, the library is heading the same way as the sports centre at Lakelands Academy. Shropshire Council want to wash their hands of the library and hand it over to someone else to run, Shropshire Council funding is then withdrawn after 5 years and the library would have to fund itself. As for Fullwood House building, Shropshire Council are in denial if they have not yet added to the plans that the building or land be sold for 'HOUSING' Just the same as the Guildhall offices are now housing, and Guildhall staff are now out on the business park Option 2 Shropshire Council need to look elsewhere to make their savings, not at Ellesmere which has already lost the sports centre. Perhaps Shropshire Council's M.D's need to think about taking a 'PAY CUT' rather than demanding high wages for no return for the public. Option 3 Leave our Library service alone and look elsewhere for your cost cutting schemes. Shropshire Council need to look at the staff costs before looking at public services. All those staff and it still took 3 weeks to get an urgent answer from the licensing dept. Shropshire Council is not an effective service for Shropshire.</p>	11/10/2015 2:38 PM

## Ellesmere library and customer service point

158	Option 1 The concept of mixing a care/respite unit with a day centre, learning disability centre and a LIBRARY is beyond comprehension. On one floor, people are in their final hours, they deserve respect! Additionally, the access to the present unit is in-adequate and at times dangerous Option 2 The hours or present opening are inadequate. Add the encouragement of the PRIMARY SCHOOL CHILDREN to use a library, the Council should be looking to INCREASING the hours of opening. The whole concept is a retrograde step. Option 3 What steps has the UA taken to establish a county-wide Library Trust? Look at authorities who have - ASK ADVICE! The whole issue MUST NOT depend on the whim of one 'cabinet' member who may or may not ever use a Library!	11/10/2015 2:29 PM
159	Library provision perhaps needs to be looked at with youth activities which Ellesmere seems to be lacking. Why perhaps the provision cannot be placed in the Sure Start office at the primary school when that is not in use for that purpose? It would mean immediate access for young children to books and also the wider community could interact with the school however there could be protection risks in doing this but those risks would only be similar to it going into the Meres Day Centre. Perhaps CIL money could be used to develop a new site encompassing youth facilities and library facilities in the area that was ear marked for the new medical centre. The youth of Ellesmere seem to be short shrifted like library uses when you compare to other areas - there could be perhaps a small play pitch like at Oak Street, Oswestry for the kids. Situating it in a new building would enhance Ellesmere, perhaps have a small tourist area also in that building with customer services point due to the location near to tesco and wharf for shopping and tourism	11/9/2015 10:28 PM
160	Management of the library and customer service point by a new provider within the original building. Build on discussions with Ellesmere College.	11/9/2015 9:43 PM
161	Management of the library and customer service point by a new provider within the original building. Build on discussions with Ellesmere College.	11/9/2015 9:42 PM
162	Management of the library and customer service point by a new provider within the original building. Build on discussions with Ellesmere College.	11/9/2015 9:41 PM
163	Option 1 - not a suitable venue. The outside area is busy enough as it is without extra people using the library. Not a suitable mix for elderly people or young people with problems Option 2 not a very good idea but better than option one Not enough information given as to how you arrive at your costing Option 3 renovation of flats above library to generate income to keep library services as they are Why have the flats been wasted for so long	11/9/2015 4:20 PM
164	I understand that there are over 2,000 council tax households in the Ellesmere catchment area. If each of the Parish Councils included an additional £5 per annum in their Precept, this would more than cover the £8,800 needed. I am confident that if the areas taxpayers were told that 10p a week would keep their Library functioning as well as it does now, they would give a resounding yes	11/9/2015 4:14 PM
165	Totally inadequate opening time. Customer Service point removed	11/9/2015 4:11 PM
166	10 hours per week is not enough for the people of Ellesmere who wish to make use of the library	11/9/2015 4:08 PM
167	I think it is important Ellesmere Library continues to be run by Shropshire Library service because it is a service that should be run by its professionals in its present venue. There may come a time when the economic climate improves and it will be easier to increase hours from this base. It seems a sensible idea that Fullwood House should earn its own keep a bit more eg renting out flats on the top floor to bring in some revenue.	11/9/2015 4:07 PM
168	I would like to see the building itself utilised more efficiently. Could the income from the flats above the library be used to provide longer opening hours? In an age where council service as being accessed by computer and email, shorter opening hours are disenfranchising the poor and those who are too old or too marginalised to have access to a computer.	11/9/2015 1:29 PM
169	Would it be possible to set up a volunteer organisation/group to help out? Perhaps retired people looking for something to do like with the tea/coffee cafes at the hospital?	11/8/2015 8:43 PM
170	Stay where we are but create income by letting the flats above the library. For a small amount of investments they could become a real financial asset which not only pay for the library to stay open but to give the council a small financial income. It seems to be a win win situation, even though I appreciate things are never that simple. Surely it could be investigated.	11/8/2015 8:09 PM
171	I would suggest the library function with the same hours in the same building. The expenditure is minimal in comparison with other services.	11/8/2015 6:24 PM
172	Welshampton and Lyneal Parish Council would be in support of the library staying in its current location with the same hours but potentially under new management. The Parish Council would suggest that opportunities for maximising income streams, in particular the unused office space on the first floor, may help the council's preferred option to be realised	11/7/2015 12:22 AM

## Ellesmere library and customer service point

173	The upper floors of the present building are (as far as I know) unused. Is there a potential use and rental income to be derived from this space which could provide additional ring-fenced funding for the library? The Meres Day Centre shares a site with the Medical Centre which is very busy and congested, and has severely inadequate parking. The addition of the library would only make this situation worse as library users would probably seek to park on the site as well.	11/6/2015 8:51 AM
174	Major concerns: - That library provision should still be delivered by qualified librarians and that they are satisfied with the new space. - That appropriate provision will still be in place for the elderly people who need the day centre and the younger people with learning disabilities. These two groups, it could be argued, are the most vulnerable in any community and their particular needs should be of equal concern in this new location for the library.	11/5/2015 10:21 AM
175	There are clearly financial savings for the council in changing the location of the library. Moving to the Meres Day Centre location would provide more services and opportunities under one roof, with added community building opportunities. It is better for users that the current hours are maintained, and a bonus that the Customer Service point services would be more available than now. I am concerned that the current library staff do not know the implications of this change for their contracts and would fully support their current hours being maintained - a library needs some professional presence and should not just be run by volunteers.	11/4/2015 4:31 PM
176	I hope option 1 will provide some new opportunities which will allow the service to continue in Ellesmere. I think option 2 would mean a gradual reduction in the quality and accessibility of the library.	11/3/2015 6:59 PM
177	I believe that Shropshire Council has adopted the wrong strategy for dealing with the proposed cuts to its libraries budget. There should have been a public consultation on the overall strategy before any proposals were put forward for individual libraries. This is happening in other areas, giving council taxpayers a wider and more informed choice in how their library service should be run. Shropshire's approach has been an abuse of the democratic process. I feel that more time is needed to fully explore alternative options which would enable the library to remain in its present location. I would like to see Shropshire Council work in partnership with the town council, neighbouring parish councils and other interested parties to draw up a viable management proposal, exploring ways in which the accommodation above the library building could provide a useful source of income. It is scandalous that the bed-sits on the two upper floors have been allowed to remain unoccupied for so long. If necessary, the current consultation period should be extended to allow time for more alternatives to be considered. Failing this, I would support a move to the Meres Day Centre, but with firm guarantees that library staff would be retained and that the service is not diminished in any way. Finally, I object to the way in which the portfolio holder will take the final decision on the future of all our libraries without further scrutiny by other councillors. Again, this is not democratic	11/2/2015 11:32 AM
178	Seems the only way we can maintain a decent service to the community.	11/1/2015 11:56 AM
179	We do not want any less hours for the library to open than we have at present, so at this time option one appears to be the most sensible	10/31/2015 7:53 PM
180	I would like to see the council explore a variety of different options because short term solutions don't always prove to be effective in the long term. Have the council considered renting the flats above the library again - I understand they have been empty for quite a while but surely if they brought in an income it would help. Secondly, have they considered other properties in the town? I think if they could look at a property where they could have a coffee shop and sell certain items it would encourage more people. I look at how successful the bookshop in Oswestry is - despite the rise in ebooks 'real books' are still very popular. In addition somewhere larger where they could have more computers would attract more customers because they computers at the library seem very popular. An Internet cafe side to the library would help provide an income to support the library. I trust the council will look at many options and not just the two listed above. If you reduced the existing hours any further you will kill the library altogether and the first option doesn't seem to reduce your costs by enough to make this a long term solution.	10/31/2015 6:28 PM
181	Opening hours remain the same. Library services remain the same. Customer Service Point provision. Otherwise there would be an uncertain future for Ellesmere Library. I am concerned that the Library Staff would no longer be employed by Shropshire Council.	10/31/2015 1:06 PM
182	I think it is very important to the growing town of Ellesmere to retain the library in its present location. It is an excellent community resource as it stands. As there is currently no local organisation to take over the management of the library building, the localism agenda should lead the council to support the establishment of a community focused enterprise. This community organisation could then manage the 'flats' above the library and this would subsidise the cost of keeping the current library opening hours - with the original paid staff. A transition period would allow this to happen. The cost of redesigning the entrance to the Day Centre would be saved. (Whichever pot that comes from?) The Library building maintenance and the extra staffed day (so as not to reduce opening hours) could be funded directly from the costs of the rents. In the early days of Stonham Housing's management of the 'flats' for homeless young people under 23, I was involved in the day to day operation of the 'flats'. This would certainly be easier if the units were rented to the general public. I understand that there is always demand for low rent properties in Ellesmere. The Friends of Ellesmere Library might be able to induce the numerous volunteers to have an action day to redecorate the upstairs and bring in local tradespeople to advise or help with any more significant building requirements. I have already volunteered to help with IT sessions whatever the outcome.	10/26/2015 3:20 PM

## Ellesmere library and customer service point

183	Forget the savings and support the continuation of a proper library service in the town of Ellesmere. There does not appear to be a proper exploration of how the latter may be done, if Shropshire Council feels unable to carry out its mandated role in ensuring that Ellesmere continues to have one of the basic collectively consumed services, at an appropriate level, provided in any civilised society.	10/23/2015 4:51 PM
184	On the floors above the library are a number of flats which haven't been occupied for some considerable time. Why not renovate them and use the rental income to achieve the savings being sought?	10/22/2015 4:29 PM
185	Keep the library as it is and charge an extra pound on rates to cover any costs.	10/21/2015 4:24 PM
186	I would like the library to stay where it is with the same hours options 1 and 2 do not offer this. The nearest is option 3 but I have no alternative option.	10/21/2015 11:50 AM
187	On option 1: Not a good site, children enjoy Rhyme time and choosing books in a separate area from main library at present. Option 2: Very busy most of time so do not think hours should be reduced will lead to queues for help. In the scheme of things savings would be quite small.	10/19/2015 3:54 PM
188	Reduced hours would be the beginning of the end of library services. Reorganising Fullwood house to allow pay-at-point services like coffee/reading corners, poetry reading evening etc.	10/19/2015 3:51 PM
189	I believe that the existing facilities be retained and use made of the existing living accommodation. Ellesmere does not wish to lose the library.	10/19/2015 3:47 PM
190	To halve the library opening hours would not be a viable option. 10 hours per week would, obviously, be insufficient to cover the needs of many persons, particularly those who work awkward times. Also, a mere 10 hours a week would be unfair to the library staff who would need alternative employment.	10/19/2015 3:44 PM
191	Every effort should be made to keep the existing facility open. Once closed it will be lost. If it is kept open there is always the opportunity of the existing hours to be returned to existing hours. To finance this the accommodation above the library should be brought into use. It is disgusting with the shortage of living accommodation that this living accommodation is not fully utilised.	10/19/2015 3:42 PM
192	To halve the library opening hours would not be a viable option. 10 hours per week would, obviously, be insufficient to cover the needs of many persons, particularly those who work awkward times. Also, a mere 10 hours a week would be unfair to the library staff who would need alternative employment.	10/19/2015 3:38 PM
193	I consider that the revenue budget savings are trivial compared to the population which this Library serves. The quality of an area's library and information service I believe to be a clear indication of the quality and nature of that community, its representatives and leaders. Free public access to a high quality locally based library is a mark of a civilised society. I suspect that a key driver in this case is to obtain a capital receipt from the sale of the building. Sale of public assets is in my view a very short sighted policy.	10/19/2015 1:00 PM
194	I don't think that moving the library to the day centre is suitable. It is sure to clash with the other users and cause problems. If the library remains where it is, although the hours and therefore public access is reduced, it will be there when the austerity measures are relaxed. Surely any year soon. The council can still look to utilize the upstairs part now unused, but if the library is moved the Shropshire Council will then sell the building and the money realized will then no doubt be spent in Shrewsbury with nothing for Ellesmere. The way things are going the Ellesmere and District ratepayers get little for their money and are merely subsidising Shrewsbury and other larger Shropshire towns. We in St Martins use Ellesmere Library and Gobowen Libraries. Oswestry is a very nice library but no where to park a car without paying high charges.	10/17/2015 4:46 PM
195	Option 1 would maintain a library in Ellesmere, with the possibility of extending the hours if necessary. It would be in a good location, not far from the existing premises and with car parking opposite at the 'Comrades club'. This option is definitely worth considering. With a little imagination we could have an even better library and community service. One important question - If the library service goes ahead under a new provider, would there be any link with one of the maintained larger council libraries, eg Oswestry to assist/give support to our smaller facility with the supply of new or alternative book titles. Without this help the available books at Ellesmere would soon become 'tired and old' and the library deteriorate in quality, leading to lack of use and possible closure.	10/17/2015 11:42 AM
196	This should allow the Library to operate the same opening hours as at present and hopefully secure employment for the existing staff.	10/15/2015 10:34 AM
197	I would prefer the library to stay where it is and savings made on other council services that are not so essential as the library service which is, at present very efficient. It is the children that will be most affected, access to a good library is an essential part of early education and to remove this facility would be a disaster just to save a few pounds.	10/14/2015 9:32 AM
198	Maintain the library in its present building. Makes more economic sense if the upstairs accommodation pays the way for the library to stay and develop.	10/13/2015 4:21 PM
199	Utilise the accommodation units on the floors above the library. The rental income could cover the savings required and possibly pay for extended opening hours of the library.	10/13/2015 2:49 PM

## Ellesmere library and customer service point

200	More proactive attitude on council's side to get local businesses and voluntary organisations with a stake in the town involved. Lots of scope both in current Library building, Fullwood House, and in the Meres Day Centre which has not yet been fully explored. The Council was so slow to involve the local people of Ellesmere that much time has been lost in this respect. An all-out effort now needs to be made to identify possible candidate organisations and partnerships rather than relying on one or two possibilities which do not offer comprehensive solutions and may yet come to nothing.	10/13/2015 2:23 PM
201	Option one which is the unacceptable for the following reasons : Ellesmere Mere's Day Centre is an unacceptable option for relocation of Ellesmere Library for the following reasons:- 1.First proposal acceptable as a last resort. Current unacceptable as there will be no separation of Library users from day centre members and Learning Disabilities members. Thus putting vulnerable people and at risk. 2. Parking at this site is unsatisfactory for current use 8 car parking spaces 1 Blue badge holder spaces. List of people using the existing facility a) patients attending Ellesmere Medical Centre. b) Mere's Day Centre service users. Plus the Learning disabilities service users c) Visitors Ellesmere Community Nursing Home. d) people using the Pharmacy. Added to this there is the bus delivering and collecting the service users daily. Pharmacy deliveries, collection of specimens' from the surgery, and refuge collection. Added to this mix are members of the public attending the surgery, visiting the nursing home etc.	10/13/2015 1:10 PM
202	Either of these options are in no way satisfactory but to me it has to be the second one because if we move the library service into the Meres Day Centre its the beginning of the end the service never to be resumed should times improve under this Government.	10/13/2015 9:43 AM
203	A maximum of 25 Councillors to form the efficient new Council and no compensation to be paid. All Councillors to receive only reimbursement of essential expenses or loss of earnings upon delivery of receipts or proof of loss to an independent accountant. No special allowances to be paid for holding office and all work previously outsourced(!) to be brought back in house and made fully accountable.	10/13/2015 9:12 AM
204	Keep the library under the management of shropshire council but open every day. The town is growing quickly without adequate services to support it. The library building must be retained and could encompass more services in the future. If the library was open for longer more regular hours we would know when it was open and be able to visit without having to consult a timetable or turn up to find it closed again. We don't visit as much as we would like as it is far too complicated to work our when it is likely to be open.	10/12/2015 10:43 PM
205	It is important to ensure the continuing provision of library services within Ellesmere as it is not realistic to expect people to travel to Oswestry or other main towns to access. I don't believe that it is realistic to expect Shropshire Council to continue the level of service we all take for granted. Nor do i expect short term changes such as reduced hours to ensure the long term provision	10/12/2015 9:04 PM
206	My children love going to this Library and it is this library that has made them love reading. This building has a presence about it that inspires young and old. A library should feel special and not just a room with books. The library has the potential to offer more by linking with all the schools and highlighting high achievers, demonstrating local art, local businesses to find and do talks for children and adults. Upper floors as temporary meeting rooms/art studio etc could be hired.	10/12/2015 8:43 PM
207	There are access problems for the Day Centre. Money will have to be spent upgrading the Day Centre. There is no guarantee that a move to the Day Centre will ensure the current level of service. I would prefer the previous level of service to be re-instated; in fact, it would be preferable if the Library was open for more days of the week, i.e. a minimum of 5. Note that Nicky Morgan, Minister of State for Education has said it is the government's policy that every primary school child should be enrolled in a public library. I doubt that primary school children will find going to a building given over otherwise to elderly people a very attractive proposition. It is a proven fact that businesses (which we can class 'libraries' as for this purpose) lose customers once their hours are erratic/uncertain. Remembering which few days the Library is open is bound to reduce footfall. It would therefore be far preferable to have a charity take over Fullwood House, take income from renting the flats above the ground floor, continue to employ the professional librarians for their current hours OR INCREASE THEM, and to have lots of extra support from volunteers to make up the shortfall. There must be a guarantee that the current level of service is a minimum; an increase should be looked for. Appropriate training should be in place for paid and volunteer staff to offer a range of services to make it commensurate with being a 'community hub'.	10/12/2015 7:43 PM

## Ellesmere library and customer service point

208	.the library is a vital service for the whole community but especially the more vulnerable such as children, elderly people, people who are unemployed or with mental health issues. .there have been numerous accounts of how a public library service has turned round or shaped people's lives. For this to happen we need a suitable building, friendly, welcoming, and professionally staffed to attract and retain their customers and to provide the necessary facilities and backup. .for this to happen we need the professional expertise of trained library staff not willing volunteers. .this provision should be suitable from infancy onwards to instill a love of books and the guidance and help for the growing school child's needs. .not everyone has the Internet and books at home. If the library was transferred to the day centre it would be likely to become like a charity shop with books to borrow but lacking the expertise to buy and catalogue suitable books and materials to meet the customers requirements. .also needs a suitable venue for story times and reading groups and school holiday activities. I don't think the day care centre is suitable. .the knowledge required for data laws and legal and fire safety is best met in the library building as it is now. The space above the library could be utilised to make an income to offset savings.	10/12/2015 10:57 AM
209	Wanting to retain a Library service and customer service point in Ellesmere option 1 is the preferred choice. Having worked in Libraries for a large part of my working life I know how important and useful these services are to a community for all sorts of reasons.	10/7/2015 5:00 PM
210	I don't like either of these which either mean drastically reduced opening hours for the library or being shunted into the Meres day centre which is not ideal as vulnerable adults and children will undoubtedly be affected by close proximity in less than ideal situation. There is also the inherent risks in using an already busy entrance to the surgery and crossing a busy road from parking at the Comrades Club. To make the area suitable for the wide age range using the library will be expensive but must be the best facilities possible if it is to work. What happens if the trustees of the building decide they want to take over the area again? A possibility could be to use a demountable building at Lakelands school if school were prepared to allow it.	10/7/2015 2:05 PM
211	I don't feel we are being offered two genuine options as option 2 contains the rider that 'ongoing review of the provision may be necessary' - in other words if this option is chosen at some later date we could still lose the library provision chosen. With regard to option 1 I have grave concerns about the lack of costings to carry out alterations - where would the money for such work be found in these times of austerity?	10/6/2015 11:56 AM
212	As long as the opening hours remain the same, with a possibility of longer opening hours, then reluctantly I have chosen option 1. But I do feel it is a shame the residential accommodation above the existing library isn't upgraded and offered to people seeking a home and the resulting rentals then offsetting some of the running costs of the library remaining where it is.	10/5/2015 3:33 PM
213	I have chosen this option because I believe it offers the best chance for the longer term sustainability of services. In doing so, I am hoping that the partner chosen to manage the service will continue to employ the experienced, hardworking and knowledgeable staff with the same, or more hours than they currently work. What does concern me is that under the TUPE arrangement, they will lose a considerable number of hours as they have temporary contracts for a number of the current hours worked. I am totally against volunteers taking on hours currently worked by paid staff. However, under a new management system I would hope that services could be maintained or even improved to provide Ellesmere- a growing town, with more and more houses being built, the Library service it deserves. I value services over buildings and believe that a vibrant hub could be developed in the right place, which could be the Meres Day Centre with the alterations promised.	10/5/2015 12:14 PM
214	It would be beneficial to know, who the new provider would be - their track record, ethos and vision statement.	10/5/2015 9:59 AM
215	I don't see any point in contacting Shropshire Council with views since - following experience of the appalling decision in relation to Church Stretton library - the views of the huge majority of the community are going to be ignored anyway.	10/4/2015 9:34 AM
216	Option 2 won't be sustainable in the long term.	10/3/2015 8:09 PM
217	It has to be option 1 because of the longer opening hours. It is a great shame however that the library cannot remain in its present location.	10/3/2015 3:08 PM
218	I am supporting Option 1, as it will mean there would be no reduction in opening hours, and I think it makes sense to combine the services into a community hub.	10/2/2015 3:36 PM
219	Please note The Meres Day Centre is not on Trimpley Road, or even Trimpley Street, but just Trimpley. It currently carries street signs on both sides of the street: Trimpley Street, which is wrong, and Trimpley which is correct. I was born there and lived there for 13 years so I feel confident that my information is correct. :-). Although I have selected option 1, I would like to hear other proposals although I don't currently have one myself. I simply prefer option 1 to option 2.	10/2/2015 1:57 PM
220	Keep the hours as they are	10/2/2015 1:03 PM
221	It could be a new beginning and I want to ensure that the library is able to provide the same if not better service from the Day care centre.	10/2/2015 10:46 AM